DOCKET NO. 13054STUS01U (NORT10-00092)

PATENT

Sustomer No. 33000

JUL 0 6 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

in re application of

Paul M. Brennan

Serial No.

09/735,791

Filed

December 14, 2000

For

SUPERVISED CALL REDIRECTION

RECEIVED

Group No.

2645

JUL 0 8 2004

Examiner

C.H. Smith

Technology Center 2600

MAIL STOP AMENDMENT

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Sir:

AMENDMENT AND RESPONSE TO OFFICE ACTION

No fees are believed to be necessary; however, in the event that any fees are required for the prosecution of this application, please charge any necessary fees to Deposit Account No. 50-0208. No extension of time is believed to be necessary. If, however, an extension of time is needed, the extension is requested and please charge the fee for this extension to Deposit Account No. 50-0208.

In response to the Office Action having a mailing date of April 2, 2004, please amend the above-identified application as follows: